

General

This privacy policy applies on all the information we collect about customers that purchase tickets or have their own event (organizer) from EasyTicket platform <https://land.e-ticket.app/index.html>. EasyTicket; (“The Company”, “Ourselves”, “We”, “Our” and “Us”) is allowed to collect, use and share your information with the event organizer and us as well.

EasyTicket is one of <http://achieveone.sa/> products . As it’s a solution for all what you need in ticketing, registration, technology and management white label ticketing system. Created to show your own brand and being controlled by with the help of an expert team to provide the support and advice you need to run it easily.

Your privacy is important to us. It is Achieve One's policy to respect your privacy regarding any information we may collect from you across our website, <https://land.e-ticket.app/index.html>, and other sites we own and operate.

Your information and data collected outside EasyTicket’s service platform doesn’t apply to our privacy policy except the data collected by an outside source upon our approval.

We only ask for personal information when we truly need it to provide a service to you. We collect it by fair and lawful means, with your knowledge and consent. We also let you know why we’re collecting it and how it will be used. We only retain collected information for as long as necessary to provide you with your requested service. What data we store, we’ll protect within commercially acceptable means to prevent loss and theft, as well as unauthorized access, disclosure, copying, use or modification.

We don’t share any personally identifying information publicly or with third-parties, except when required to by law.

What data we collect and why?

1. Tickets Data & Events Data

When visitors Book a Ticket on the site, we collect the data shown in the Tickets form (such as name, email and a phone number) and the visitor’s IP address and browser user agent string to help spam detection. An anonymized string created from your email address (also called a hash) may be provided to the Gravatar service to see if you are using it.

The Gravatar service privacy policy is available here: <https://automattic.com/privacy/>. After approval of your comment, your profile picture is visible to the public in the context of your comment.

2. Media

If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.

3. Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website. These websites may collect data about you, use cookies, embed additional third-party tracking and monitor your interaction with that embedded content. Which also include tracking your interaction with the embedded content if you have an account and are logged in to that website.

4. Cookies

We employ the use of cookies. By using EasyTicket's website you consent to the use of cookies in accordance with EasyTicket's privacy policy. Most of the modern-day interactive web sites use cookies to enable us to retrieve user details for each visit. Cookies are used in some areas of our site to enable the functionality of this area and ease of use for those people visiting. Some of our affiliate / advertising partners may also use cookies.

Who we share your data with?

If you have an account on <https://land.e-ticket.app/index.html> or have a ticket; you can request to receive an exported file of the personal data we hold about you, including any data you have provided us. Also, you may request to erase any personal data we hold about you.

Please note that: This does not include any data we are obliged to keep for administrative, legal or security purposes.

Where we send your data?

Visitor Data and tickets may be sent through an automated service for Organizer for the event you register in or any Government sector.

Payment

Payment information will be used thru PAYFORT.com platformAll. Credit/debit cards details and personally identifiable information will NOT be stored, sold, shared, rented or leased to any third parties.

Further contact

Your continued use of our website will be regarded as acceptance of our practices around privacy and personal information. If you have any questions about how we handle user data and personal information, feel free to contact us at our e-mail (info@achieveone.sa) or you can make an appointment

to visit EasyTicket located at King Abdulaziz Street, Riyadh- 13321, Saudi Arabia. By accessing this website, we assume you accept these privacy policies in full.